

Healthcare Workforce Survey FAQs

About the Healthcare Workforce Survey

What is the survey about?

The Health Resources and Services Administration (HRSA) has funded organizations to help improve resiliency and to address burnout among healthcare professionals and students. The survey asks about your work environment, burnout in the workplace, and your experiences with any organizational trainings, classes, or other activities and services.

How long will this take?

Completing the survey should take no more than 15 minutes.

Please note that you will need to complete the survey all at one time or you will lose your progress. If you exit the survey before finishing, you will *not* be able to return to the survey to complete it.

What types of questions will you ask me?

The survey will ask questions about your experiences with organization activities and programs, use of resources, how your experiences in the workplace have changed over the past year, and what is most helpful in supporting you at work. Questions also ask about your burnout, resiliency, and wellness.

Who is sponsoring the survey?

The U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA) is sponsoring this survey. HRSA has contracted with NORC to conduct the survey.

What is HRSA?

HRSA is an agency of the U.S. Department of Health and Human Services with a mission to improve health outcomes and achieve health equity through access to quality services, a skilled health workforce, and innovative, high-value programs.

What is NORC?

NORC is an independent, non-partisan research organization affiliated with the University of Chicago. NORC has been conducting groundbreaking research studies since 1941. HRSA has contracted with NORC to conduct this survey.

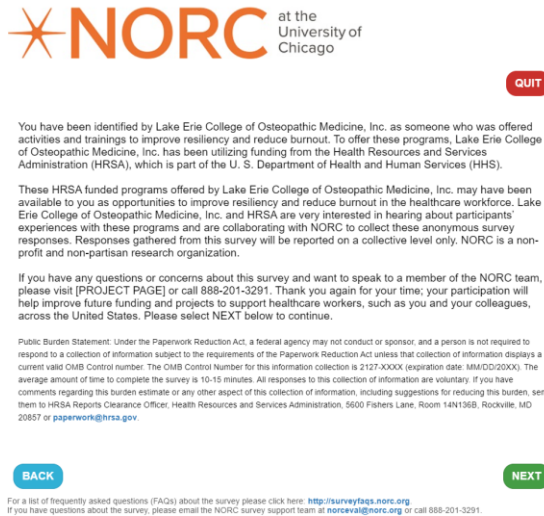
Why should I participate?

NORC will use your survey responses to assess the impact of various organizational activities funded by HRSA. Your responses will help to make recommendations to improve classes and resources to better support the well-being of healthcare workers and students like you.

How do I complete the survey?

1. Using a smart phone, tablet, or computer, access the survey by clicking on the secure link you received via email from your local organization.

2. The online survey will open in a new tab.



3. As you move through the survey, please do not use your browser back-forward buttons as it may cause loss of progress and answers. Instead, use the BACK or NEXT buttons at the bottom of the survey page itself.



4. To exit the survey at any time, use the "Quit" button at the top of each screen. Please note that if you exit, you will not be able to reenter the survey to complete the survey.

You will need to complete the survey all at one time, or you will lose your progress.

If you believe you have not received an email with the survey link, please contact the NORC survey support team at norceval@norc.org.

Will this be private?

Will my answers be private?

Yes, your answers to the survey will be kept private and will **not** be shared with your employer or co-workers. None of your personal information (for example, name, email address) are being collected. Your responses will be anonymous. Your local organization/employer/training program, HRSA, and NORC will never be able track your responses back to you.

Who will see my answers?

Your responses will go directly to NORC. NORC designed the survey and programmed it on NORC software. The survey does not ask for your name or any contact information. NORC will combine your answers with others and report only summary results.

Who do I contact if I have questions?

If you have questions about the survey, please email the NORC survey support team at norceval@norc.org or call (888) 201-3291.

If you have any questions about your rights completing the survey, feel you have been harmed, or wish to discuss other survey-related concerns with someone who is not part of the research team, contact the NORC Institutional Review Board (IRB) manager at irb@norc.org or toll-free at 1-866-309-0542

Public Burden Statement: Under the Paperwork Reduction Act, a federal agency may not conduct or sponsor, and a person is not required to respond to a collection of information subject to the requirements of the Paperwork Reduction Act unless that collection of information displays a current valid OMB Control number. The OMB Control Number for this information collection is 2127-XXXX (expiration date: MM/DD/20XX). The average amount of time to complete the survey is 10-15 minutes. All responses to this collection of information are voluntary. If you have comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, send them to HRSA Reports Clearance Officer, Health Resources and Services Administration, 5600 Fishers Lane, Room 14N136B, Rockville, MD 20857 or paperwork@hrsa.gov.

